

PROVIDE RESPONSIBLE GAMBLING SERVICES

This unit is suitable for prospective employees or those who are currently working in the service of gaming. It covers the skills and knowledge to satisfy legislative requirements, codes of practice and providing information and assistance to customers.

What job could training lead to?

Completion of this course may enhance your job opportunities as a gaming attendant.

Am I eligible?

There is no minimum age required to undertake this course, however the minimum age to obtain a Gaming Employee Licence, which is required to work with gaming machines, is 18 years old.

What will I receive?

Statement of Attainment for the competency achieved.

What licences could I apply for?

Prospective gaming employees are recommended to apply for a Gaming Employee Licence through the Queensland Office of Gaming Regulation. This application is to be completed and submitted by persons wishing to obtain a licence to perform gaming duties in a club or hotel. This licence will enable people to cover the scope of most gaming duties in clubs and hotels. Information about the licence will be covered by your trainer (although completion of this course is not a prerequisite to obtain the licence).

Can I go on to further training?

Yes. Successful completion of this course may gain recognition of your studies towards Certificate II in Hospitality. Depending on your desired outcome, CQ TAFE has a wide range of training pathways that may suit you.

How long will the training take?

Duration is usually up to four hours.

Where, when and how can I train?

General Public

Location	Notes
Central Highlands Main Campus	19/10/2009-19/10/2009, Part time, Night, On campus (Classroom / Training Facility), 4 hours, Monday 5:30pm-9:30pm
Central Highlands Main Campus	30/11/2009-30/11/2009, Part time, Night, On campus (Classroom / Training Facility), 4 hours, Monday 5:30pm-9:30pm

What else might I find useful?

Financial assistance with fees may be available through concessions or via 'Time to Pay' payment plan. This and other information such as recognition of prior learning, student support, study and library assistance can be found at: www.cq.tafe.qld.gov.au/students

To ensure a place in this course an enrolment form must be completed and full payment received. Enrolments can be made over the phone with a credit card, in person or via mail. Fees may be paid by credit card, cash, EFTPOS or money order.

Materials / Other Requirements:

All students attending campus must wear covered footwear in accordance with the TAFE safety policy.

Please bring a pen and notepad.

Units of competency

Required Units

Unit	Description
SITHGAM006A	Provide responsible gambling services

How do I apply and where can I find more information?

Phone the Customer Contact Centre on 1300 CQ TAFE (1300 27 8233) or visit our website: www.cq.tafe.qld.gov.au

Please note: - While competencies listed in the brochure are offered by CQ TAFE, all may not be offered through individual campuses or during the current semester. Unit hours displayed are the typical supervised nominal hours for typical attendance but actual hours can vary. The information contained within this brochure was correct at the time of printing.
CQ TAFE Ref: SIT20207/995 Issue 10402 Updated: Monday, 13 July 2009 Generated: Tuesday, 15 September 2009