

GAMING AND PROVIDE RESPONSIBLE GAMBLING SERVICE

This short course covers the skills and knowledge required to conduct day-to-day operations in gaming. It includes the operation and maintenance of gaming machines, cashiering, pay-outs, security of gaming areas, and the provisions of advice on games to patrons. Legislative requirements and codes of practice to provide responsible gambling services are also covered.

What job could training lead to?

Gaming Attendant

Am I eligible?

There is no minimum age required to undertake this course, however the minimum age to obtain a Gaming Employee Licence, which is required to work with gaming machines, is 18 years old.

What will I receive?

Statement of Attainment for successfully completed modules.

What licences could I apply for?

Prospective gaming employees are recommended to apply for a Gaming Employee Licence through the Queensland Office of Gaming Regulation. This application is to be completed and submitted by persons wishing to obtain a licence to perform gaming duties in a club or hotel. This licence will enable people to cover the scope of most gaming duties in clubs and hotels. Information about the licence will be covered by your trainer (although completion of this course is not a prerequisite to obtain the licence).

Can I go on to further training?

Yes. Successful completion of this course may receive recognition of your studies towards a qualification in hospitality. Depending on your desired outcomes, CQ TAFE has a wide range of training pathways that may suit you.

How long will the training take?

Duration is usually two days.

Where, when and how can I train?

General Public

Location	Notes
Off Campus	13/07/2009-04/12/2009, Part time, External (Distance), Course materials/resources sent via mail/other methods Various starting dates
Barcaldine Campus	On campus, Register your interest
Blackwater	On campus, Register your interest
Central Highlands Main Campus	On campus, Register your interest
Clermont Campus	On campus, Register your interest
Mackay Main Campus	13/10/2009-13/10/2009, Part time, Day, On campus (Classroom / Training Facility), 1 day, Tuesday 1:00pm-4:00pm
Mackay Main Campus	16/11/2009-16/11/2009, Part time, Day, On campus (Classroom / Training Facility), 1 day, Monday 9:00am-12:00pm
Rockhampton Campus	06/10/2009-07/10/2009, Part time, On campus (Classroom / Training Facility), 2 days, Tuesday and Wednesday 9:00am-4:00pm Venue: B1.24

What else might I find useful?

Financial assistance with fees may be available through concessions or via 'Time to Pay' payment plan. This and other information such as recognition of prior learning, student support, study and library assistance can be found at: www.cq.tafe.qld.gov.au/students

To ensure a place in this course an enrolment form must be completed and full payment received. Enrolments can be made over the phone with a credit card, in person or via mail. Fees may be paid by credit card, cash, EFTPOS or money order.

Materials / Other Requirements:

All students attending campus must wear closed in shoes in accordance with the TAFE safety policy.

Please bring a pen and pad.

Please note:- While competencies listed in the brochure are offered by CQ TAFE, all may not be offered through individual campuses or during the current semester. Unit hours displayed are the typical supervised nominal hours for typical attendance but actual hours can vary. The information contained within this brochure was correct at the time of printing.
CQ TAFE Ref: SIT30707/972 Issue 10863 Updated: Wednesday, 2 September 2009 Generated: Friday, 18 September 2009

Units of competency

Required Units

Unit	Description
SITHGAM001A	Attend gaming machines
SITHGAM006A	Provide responsible gambling services
SITXFIN001A	Process financial transactions

How do I apply and where can I find more information?

Phone the Customer Contact Centre on 1300 CQ TAFE (1300 27 8233) or visit our website:
www.cq.tafe.qld.gov.au

Please note:- While competencies listed in the brochure are offered by CQ TAFE, all may not be offered through individual campuses or during the current semester. Unit hours displayed are the typical supervised nominal hours for typical attendance but actual hours can vary. The information contained within this brochure was correct at the time of printing.

CQ TAFE Ref: SIT30707/972 Issue 10863 Updated: Wednesday, 2 September 2009 Generated: Friday, 18 September 2009