



CORPORATE TRAVEL NEWS

Beware in Mumbai

This week one of Voyager's clients used the domestic to international coach at Mumbai airport. Apparently this coach service can attract robbers who have fake security badges. Our traveller was asked a lot of questions by such a man who then cornered him at immigration and held him up with a needle-style weapon demanding money. Our traveller gave him his Indian money and the robber walked off. Best to beware and careful at all times when travelling - please inform your company travellers.

their seat up to 3 hours prior to departure on all Qantas Domestic flights (excluding Qantaslink). Domestic advance Seat Selection offers eligible Frequent Flyers enhanced recognition with exclusive access to preferred seating requests via their travel agent. All seat requests are subject to availability and operational requirements. Once a customer requests their seat, check-in is still required. *Should you require further information please contact your Voyager Travel Consultant.*



Hotel industry surprises with higher occupancies last year

In a recent survey of the Australian hotel industry it was discovered that some 39% of properties actually saw an increase in occupancies last year,

proving more resilient than first thought. Conducted by the Hotel, Motel and Accommodation Association (HMAA) the survey found that the Australian hospitality industry did not appear to be as hard hit by the GFC as initially predicted. Though occupancies may have been up, most properties sacrificed higher profits for lower room rates.



Qantas International Online check-in

International Online Check-in is a significant enhancement to the Qantas customer experience, enabling customers whose first sector of their itinerary is on a Qantas operated and marketed flight to check in at their leisure at www.qantas.com between 24 hours and 2 hours prior to their flight departure - before they arrive at the airport. Customers can check in from

home, their office or anywhere they can access the internet and a printer - to print a boarding pass. In most instances customers with connecting flights on oneworld, interline or codeshare partners will also be able to check in online. Customers will then enjoy a faster airport experience with dedicated Online Check-in counters for bag drop and visa checks. When using online check-in, all customers have the option to select available seats prior to their flight, and are able to provide Advance Passenger Information (if required on their itinerary). All customers travelling internationally who have checked in online (including those who have carry-on baggage only) must also present their boarding pass to a Customer Service Agent at the Online Check-in counter, as they are still required to complete visa checks.



Domestic advance seat selection

Qantas is pleased to announce Chairmans Lounge members, Platinum, Gold and Silver Frequent Flyers will now be able to preselect

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Quest expansion

Quest Serviced Apartments has started work on one of its latest property developments - Quest Heatherton in Victoria. Work on the \$12m Heatherton project joins two other properties already under construction - the 60 unit Quest Cheltenham, VIC and the 84 unit Quest Palmerston, in the Northern Territory.



Japan Airlines/ Emirates codeshare

Japan Airlines and Emirates have agreed to an extension of their codeshare pact, to now service flights between Dubai and Tokyo Narita from 28 Mar. The move will see JAL's flight code placed on Emirates ticket between the cities on the soon to launch five times weekly service, on

tickets purchased from now onwards. Japan Airlines and Emirates have operated codeshare services between Dubai and Osaka Kansai since 2002.



Qantas to upgrade 747s

Qantas will spend \$400 million on a reconfiguration of its 747-400s to give them a long-haul product consistent with the QF A380 fleet - as well as 52 extra seats. The move will see First Class eliminated from all nine QF 747s, while 12 A380s will still have a four class configuration. A further eight A380s will be delivered with just Business, Premium Economy and Economy cabins, with Qantas set to offer First only on daily services from Sydney and Melbourne to London (via Singapore) and Los Angeles. The nine reconfigured 747s will be fitted with the A380-style fully flat Skybed for

their 58 business class seats, while the aircraft will also have 36 Premium Economy and 265 economy seats - an overall increase of 52 with the elimination of the First cabin.

Further news on Qantas...

QF brings back 1st

In what could be seen as a sign of returning premium business, Qantas has restored its First Class on routes which were cut back last Year. From 07 June 2010, QF has made First Class available once again on the Sydney-Buenos Aires and Sydney-San Francisco routes, while sales in First are available from 08 June 2010 on the Melbourne-Hong Kong-London Heathrow route. It's been close to a year since Qantas removed its First Class inventory from sale which was initially proposed for 3 months due to the financial crisis and downturn in premium travel. Since 06 Jul 2009 QF has been operating a three-class cabin (Business, Premium Economy and Economy) and offered the First Class cabin to

Business Class passengers with J Class food and service.



Air NZ Los Angeles flight number change

Air New Zealand has altered the flight number for its once weekly service between Auckland- Rarotonga-Los Angeles eastbound flight, from NZ014 to NZ018.



Docklands Lodge

Toga Hospitality has now opened the newly built Travelodge Docklands. The 290-room property is located on Aurora Lane in the Docklands, near the MCG and Crown Casino.



Turkish Airlines given OK

A new bilateral aviation agreement has been finalised

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between Australia and Turkey, which paves the way for direct flights by Turkish Airlines.

Operations by the Star Alliance member could start by October, with plans to eventually increase to daily services.



Coffs Airport lounge

Qantaslink has announced it will open its first Regional Qantas Lounge in Coffs Harbour, NSW from April 2010. The lounge will be available to QF Club Members as well as Platinum and Gold Frequent Flyers.



New Quay in Noosa

Mirvac Hotels & Resorts has announced it will open the new Quay West Resort & Spa Noosa on 18 Mar 2010. The property features 78 one, two, and three bedroom units.



Air Mauritius ups UK flights

Air Mauritius is adding an extra weekly flight between Mauritius and London from April -November, to 4 weekly, and then another weekly service between November - March 2011. MK will also offer a 6th service at specific times of the year.



Qantas adds more services to Western Australia's North West

Qantas will increase services between Perth and Karratha, Paraburdoo and Port Hedland from late February. Qantas is basing an additional Boeing 737-800 aircraft at Perth to operate the increased services. The new services will see Qantas operating 48 return flights each week to Karratha, 21 to Paraburdoo and 25 to Port Hedland.



Alaska adds Wi-Fi

Alaska Airlines has announced plans to add in-flight internet service to its aircraft, using the US-based terrestrial Gogo system. Equipment is being trialled on a 737-800 and once certified by the FAA will be rolled out across the entire Alaska Airlines fleet.



Air Vanuatu direct to Santo

Air Vanuatu has today announced the resumption of direct international flights from Australia to the island of Espiritu Santo, with twice weekly services from Brisbane effective 29 Mar. Previously, all flights from Australia operated via Port Vila, with connections onto Santo using the airline's new 68-seat ATR72 aircraft. The connecting services will continue to operate, but the new direct flights are attractive to visitors.



Air Canada/ Jetstar Interline agreement

Effectively immediately, Air Canada has advised of a new airfare interline agreement with Jetstar Australia operated services based on airfares for return or one-way travel from Australia via Sydney to Canada.

This new agreement will allow services from various Australian cities to and from Sydney to connect to Air

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Canada services to/from Canada in addition to the current agreement with Qantas Airways, which is not changing.



Etihad health system

Etihad has announced the installation of new health monitoring system on board its long haul aircraft, allowing cabin crew to gather vital information about unwell passengers quickly and efficiently.

The "Tempus IC" system gathers vital signs including blood pressure and an electrocardiogram plus photo images, with the info then transmitted to a global team of medical experts specialised in assisting with in-flight medical contingencies.

Haiti airport reopens

Haiti's International Airport will reopen to commercial flights on Friday following

last month's devastating earthquake.

American Airlines, Air Canada and Air France are all expected to recommence flights to Port-Au-Prince in coming days.

Voyager Travel has 2 Leisure tools that allow you book your holiday packages online in real time as well as to research cruises that might be of interest to you.

Just go to http://www.voyagertravel.com.au/leisure_travel/

Make it your "favourite" and you can book and confirm a hotel, or a full hotel and flights package.

On the same page under "[Click here to search cruise options](#)" you have the opportunity to search the widest cruise directory.

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